



Mark Chemaly <markchemaly21@gmail.com>

Re: Your booking confirmation JMQU7K - BIO-AGP 14 July

1 message

Mark Chemaly <markchemaly21@gmail.com>

9 July 2025 at 16:47

To: Vueling <reply-fe5b17717c6c0679741c-199_HTML-762478631-100020341-1082540@comms.vueling.com>

Hi,
as just discussed with your customer service representative on the phone, i need to cancel my flight - I cannot make it.
Pls send me a confirmation of cancellation. I will request the no-show confirmation after the flight date how it was recommended by the customer care representative.
Thanks.
Mark Chemaly

On Wed, 4 Jun 2025 at 13:35, Vueling <no-reply@comms.vueling.com> wrote:

Remember, this email is not valid as a boarding pass.

[Manage your booking](#) [Check in now](#)Booking code: **JMQU7K****vueling****HI MARK, BOOKING
CONFIRMED.****Monday, 14 July 2025**

Bilbao (Spain)

Malaga (Spain)

BIO**AGP**

22:25h

23:59h

VY2613

vueling**PASSENGERS AND SERVICES****Passengers****Outbound**

Mark Chemaly + infant

- Seat -
- 1 underseat cabin bag
Max. 40x20x30 cm 1
- 1 large cabin bag (overhead lockers)
Max 10 kg and 55x40x20 cm 1

Leny Chemaly

- Seat -
- 1 underseat cabin bag
Max. 40x20x30 cm 1



PAYMENT DETAILS

Payment 1	04/06/2025	2 Adults	131.98 EUR
Type of payment		1 Infant	38.36 EUR
Mastercard			
Card number			
XXXXXXXXXXXX3281			
Card holder			
Mark Chemaly			
Status:  Confirmed			
Total: 170.34 EUR			

Total: 170.34 EUR



As you have an active booking with Vueling, you may receive emails about Vueling products and services related to it. If you don't wish to receive these communications, go to our [Preference Centre](#).

IMPORTANT INFORMATION ABOUT YOUR FLIGHT

Each passenger is responsible for having the [documentation required](#) for flying according to their particular situation. Remember that our bookings do not include the right to cancellation, except when you choose the TimeFlex Fare or add the Flex Pack service during the booking process. In both cases you can cancel your booking up to 48 hours before departure and get back the amount in the form of Flight Credit. For flights within the Schengen Area, check-in desks open 2 hrs before the flight and close 40 mins before departure (even if the flight is

delayed). For flights to/from destinations outside the Schengen Area, check-in desks open 2 hrs and 20 mins before the flight and close 1 hr before the scheduled departure. For flights from Amsterdam, check-in desks open 2 hrs and 20 mins before the flight and close 1 hr before the scheduled departure. For flights from Paris-Orly to non-Schengen destinations, they open 2 hrs and 20 mins before the flight and close 1 hr and 15 mins before the scheduled departure.

Boarding for Vueling flights starts 40 minutes before flight departure and ends 20 minutes before the scheduled departure time.

If you take a second piece of hand luggage or if your underseat bag exceeds the permitted size, it will be checked in at a cost of up to EUR 75.00. [Luggage policy](#).

If any of your flights is operated by another company, check-in and boarding times may vary. Please check their website.

If you are disabled or suffer from reduced mobility and you forgot to inform us while making your booking, you can book [through our website](#) up to 48 hours before scheduled flight departure. If your flight departs in less than 48 hours, we advise you to contact the operator of the departure airport via their website (for Spanish airports it is Aena).

You can get more information in the conditions of carriage of the airline operating the flight: [Conditions of Carriage of Vueling](#), [Conditions of Carriage of Iberia](#) or [Conditions of Carriage of British Airways](#).

LEGAL DISCLAIMER

Air carrier liability for passengers and their baggage is governed by the Montreal Convention of 28 May 1999 and Regulation (EC) No 2027/97 (amended by Regulation No 889/2002). There are no financial limits to the liability for passenger injury or death. For damages up to 113,100 Special Drawing Rights (SDRs) per passenger, the air carrier cannot contest claims for compensation. Above that amount, the air carrier can defend itself against a claim by proving that it was not negligent or otherwise at fault. In case of damages caused by passenger delay, our liability is limited to 4,694 SDRs per passenger. In the event of baggage destruction, loss, damage or delay, our liability is limited to 1,131 SDRs per passenger. If the value of the baggage exceeds the above limit, the passenger can benefit from a higher liability limit by making a special declaration at the latest at check-in and by paying a supplementary fee. If checked baggage is damaged, delayed, lost or destroyed, the passenger must inform the air carrier in writing as soon as possible and in any case within seven days for damaged baggage and within 21 days for delayed baggage. These time limits are calculated from the date on which the baggage was placed at the passenger's disposal. Any action in court to claim damages must be brought within two years from the date of the flight. The above provisions on liability limits are included in the Vueling Conditions of Carriage applicable to this contract and are available on the website (www.vueling.com) and at the Vueling sales offices at airports.

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